

## State of Texas Emergency Assistance Registry (STEAR)

**The State of Texas offers the option to register with the STEAR program, a free registry that provides local emergency management planners and responders with information related to your needs during an emergency.**

### Who Should Register?

- People with disabilities
- People who are medically fragile
- People with functional needs such as:
  - Limited mobility
  - Communication barriers
  - Require additional medical assistance during an emergency event
  - Require personal care assistance
- People who require transportation assistance



Register online at  
[Stear.tdem.texas.gov](http://Stear.tdem.texas.gov)

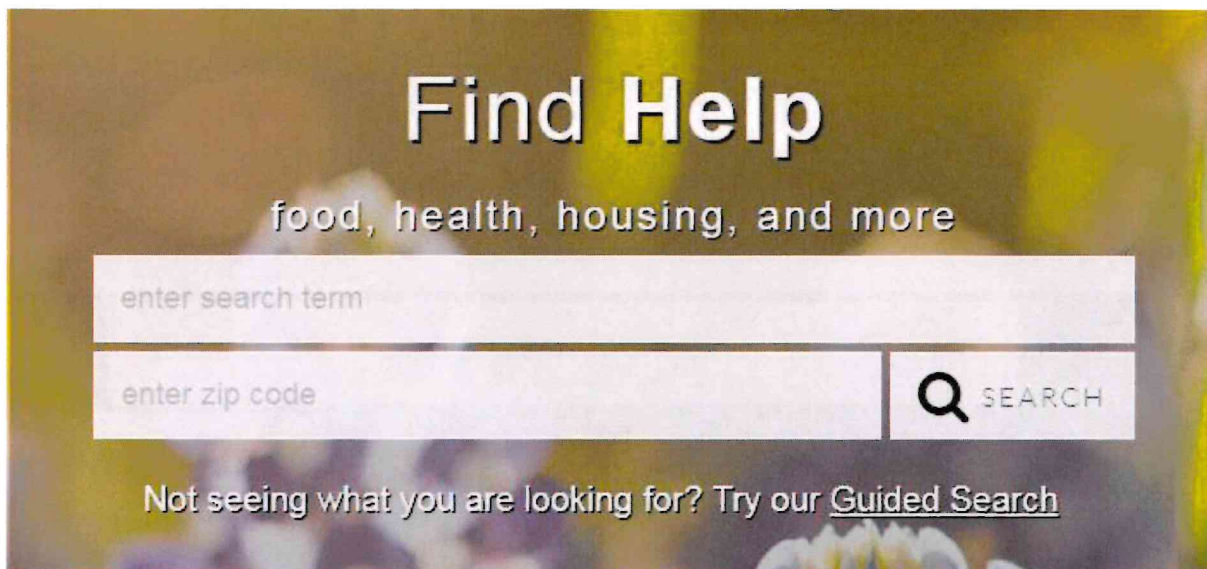


Call 2-1-1 or use your video  
phone relay option of choice

Registering in STEAR **DOES NOT** guarantee you will receive a specific service during emergencies.

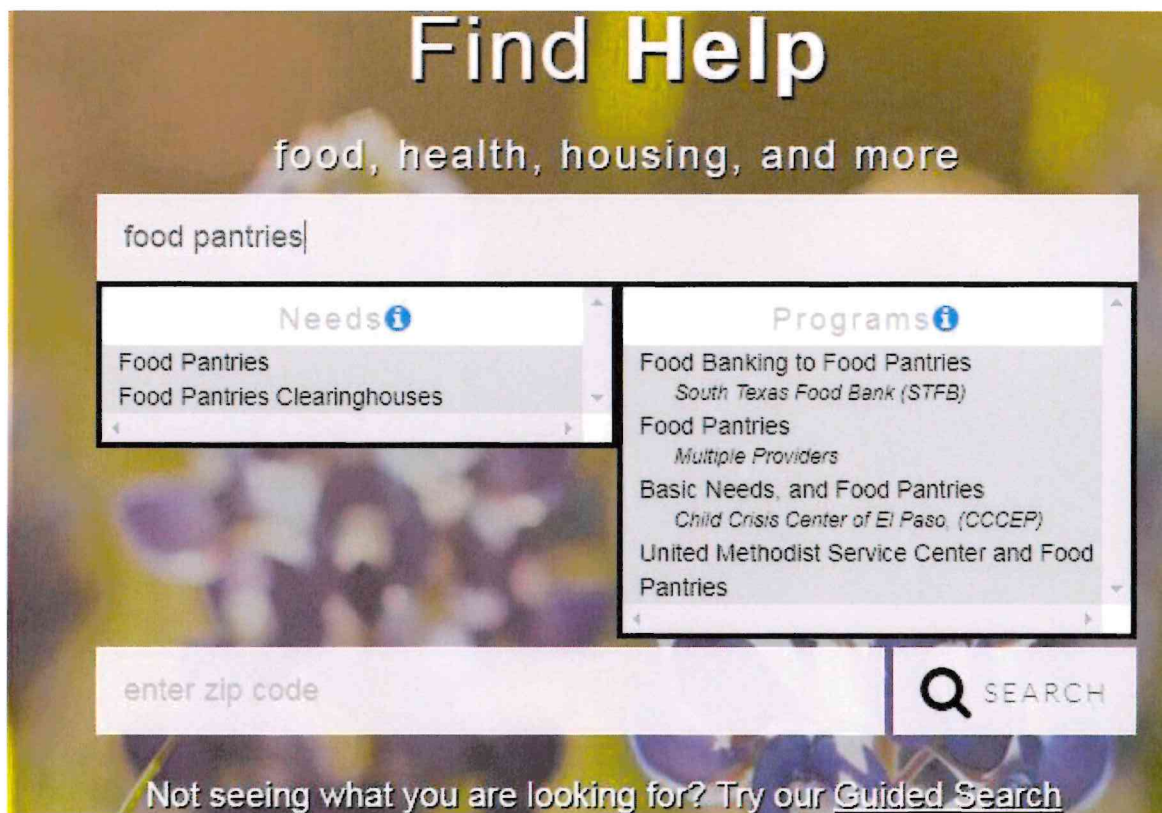


1. Navigate to the home screen:



The screenshot shows the 'Find Help' home screen. At the top, the text 'Find Help' is displayed in a large, bold, white font, followed by 'food, health, housing, and more' in a smaller white font. Below this is a search bar with the placeholder text 'enter search term'. Underneath the search bar is a field for 'enter zip code' and a 'SEARCH' button with a magnifying glass icon. At the bottom, there is a link that says 'Not seeing what you are looking for? Try our [Guided Search](#)'.

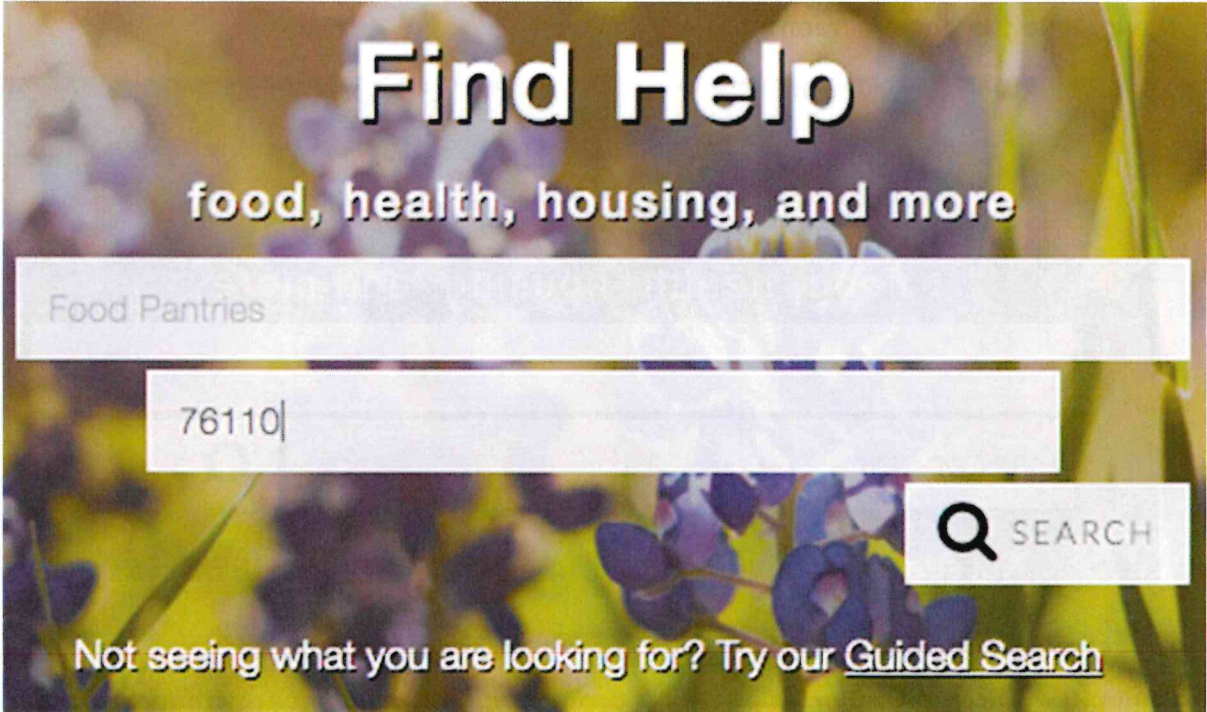
2. Begin the search by typing in a term. A drop-down box will appear with terms that may match what service is needed:



The screenshot shows the search results for 'food pantries'. The search bar now contains the text 'food pantries'. Below the search bar, there are two columns of results. The left column is titled 'Needs' and contains two items: 'Food Pantries' and 'Food Pantries Clearinghouses'. The right column is titled 'Programs' and contains four items: 'Food Banking to Food Pantries' (with a sub-item 'South Texas Food Bank (STFB)'), 'Food Pantries' (with a sub-item 'Multiple Providers'), 'Basic Needs, and Food Pantries' (with a sub-item 'Child Crisis Center of El Paso, (CCCEP)'), and 'United Methodist Service Center and Food Pantries'. Below the results, there is a field for 'enter zip code' and a 'SEARCH' button. At the bottom, there is a link that says 'Not seeing what you are looking for? Try our [Guided Search](#)'.



3. Enter a zip code and select search:

A screenshot of the 211Texas.org search interface. The background is a blurred image of purple flowers. At the top, the text "Find Help" is in large white font, followed by "food, health, housing, and more" in a smaller white font. Below this is a search bar with a dropdown menu showing "Food Pantries". The search bar contains the text "76110". To the right of the search bar is a button with a magnifying glass icon and the word "SEARCH". At the bottom, there is a link that says "Not seeing what you are looking for? Try our Guided Search".

**Find Help**  
food, health, housing, and more

Food Pantries

76110

SEARCH

Not seeing what you are looking for? Try our Guided Search

## Searching 211Texas.org

Search results will appear based on the person's proximity to the service:(NOTE: the Map tool sometimes does not work or you may need to zoom out.)

Enter Keywords below and Filter by location

Food Pantries

Search

[More Search Filters](#)

**MAP VIEW** | [LIST VIEW](#) Search Results (Found 49)

**A Program: Mon, Wed, Fri Food and Clothing Assistance**  
**Agency: Christian Community Assistance**

Provides food and clothing to needy families experiencing temporary hardships who live in the city of ...

[www.ccaftworth.com](http://www.ccaftworth.com)

Main Phone: 817-921-9622

**B Program: Tues Food Pantry/Clothing Agency: Southside Church of Christ**

Provides a food pantry and clothing assistance once every 30 days for zip codes 76104, 76109, and 76 ...

[www.sscofc.org](http://www.sscofc.org)

Main Phone: 817-923-8276

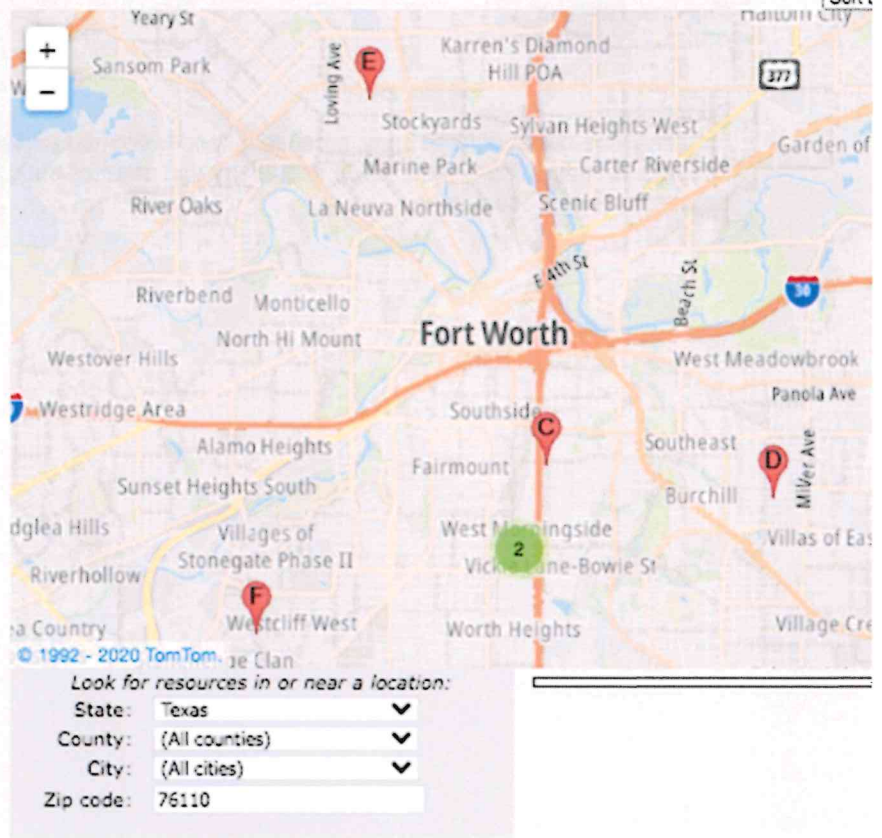
**C Program: FitWorth Agency: City of Fort Worth**

Provides food boxes of fresh dairy, produce to food-insecure families from July 10th to Septemb ...

<http://fortworthtexas.gov/news/2020...>

Main Phone: 817-735-2947

**D Program: Mon - Fri Food Pantry and Clothing**



## Searching 211Texas.org

**4. Click into the program to see the details of the service** The details will appear in a new window, so pop-ups need to be enabled for this site.

(Please close this window or tab to return to your search results.)

Select Language ▼

Powered by Google Translate

**Program: FitWorth**

[Agency: City of Fort Worth](#)

### Description

Provides food boxes of fresh dairy, produce to food-insecure families from July 10th to September 4th. The boxes include fresh dairy and produce such as milk, butter, eggs, carrots and potatoes.

**Print to PDF**  
[Make PDF](#)



**Program Phones:**

**817-735-2947**

**Main Phone**

[Website: fortworthtexas.gov/news/2020/07/FitWorth-Food-Distribution/](http://fortworthtexas.gov/news/2020/07/FitWorth-Food-Distribution/)

**Location Information**

**Sites offering this program**

[+ Morningside Middle School -](#)  
[>](#)

**Morningside Middle School**

**Location:**

2751 Mississippi Ave

Fort Worth, TX 76104

[\(Map\)](#)

**Program Hours:**

July 10th - September 4th  
Mon - Fri 9:00 am - 11:00 am

**Disabilities Access:**

Location is accessible to people with disabilities

**Program Delivery**

**Eligibility:**

Open to anyone in the coverage area

**Languages:**

English

**Application Process:**

Drive-thru during distribution times. Based on first come first served.

**Program Fees:**

None.

**Documents Required:**

None.

**Service Area:**

City of Fort Worth

- Pay close attention to the Service Area to make sure that the person can access the service. The database should pull information for the program that serves the person's zip code; however, it is always best to check.
- It is possible to create a PDF file of the service for easy printing or emailing of service referrals** (see box circled above). A sample of the PDF is included at the end of this document.

The record contains all information that the agency has provided 2-1-1 regarding how to access the services.

It is also possible to **search an agency's additional services** listed in 211. Simply scroll to the bottom of the agency's page, click the program name (listed in blue) that you want more information on.

**Service Area:** City of Fort Worth

## Agency Background

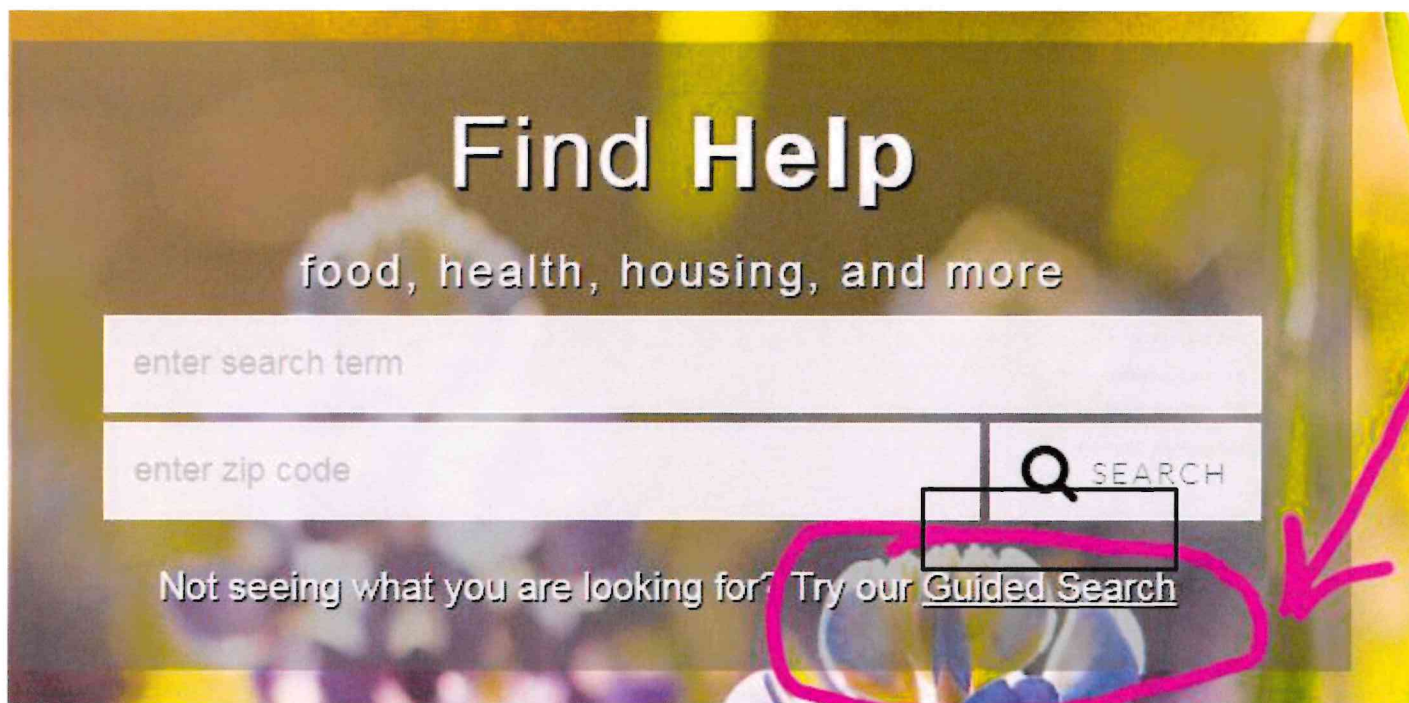
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### Programs at City of Fort Worth

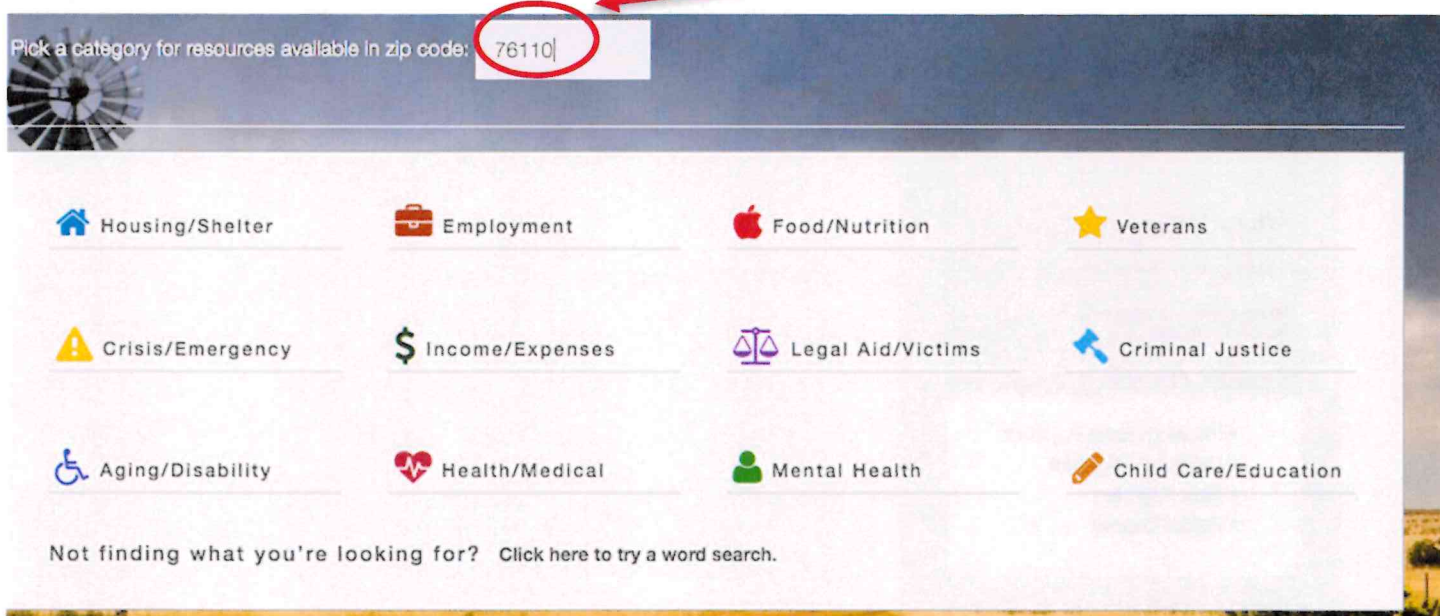
- [Business Assistance Center](#)
- [Business Resiliency Microloan Program](#)
- [City Services](#)
- [COVID-19 Relief \(CARES ACT\)](#)
- [Crud Cruiser Waste Collection Event](#)
- [Digital Job Skills](#)
- [Diversity & Inclusion](#)
- [Donations of Protective Equipment for COVID-19](#)
- [Emergency Management](#)
- [Railroad Commision - Consumer Services](#)
- [SNAP \(Special Needs Assistance Program\)](#)
- [Walgreens Testing Sites](#)
- [Waste Collection Program](#)



4. The **Guided Search** feature is another way to locate services when the search term is not known or isn't producing results for the client.



When you click on “Guided Search”, the screen will look like this:





The **zip code** still needs to be entered to produce results accurate for the client's situation.


## Searching 211Texas.org


In this example, **Housing/Shelter** is selected for the initial search:

Pick a category for resources available in zip code: 76110

 Housing/Shelter

 Employment

 Food/Nutrition

 Veterans

Affordable Housing


Emergency Shelter


Home Improvement / Accessibility


**Housing Expense**


Subsidized Housing


Supportive Housing


 Crisis/Emergency


 Income/Expenses


 Legal Aid/Victims

 Criminal Justice

 Aging/Disability


 Health/Medical

 Mental Health

 Child Care/Education

Not finding what you're looking for? [Click here to try a word search.](#)

Select a category that is most applicable to the client's need. In this case, the search selected is **Housing Expense**:

 Housing/Shelter

Affordable Housing

Emergency Shelter

Home Improvement / Accessibility

**Housing Expense**

Subsidized Housing

Supportive Housing

▶ Housing Down Payment

▶ Mortgage Payment

▶ Rent Payment

▶ Rental Deposit

Selecting **Rent Payment** provides 24 results (when searching on zip code 76110). It is now possible to select the service that may be most appropriate to the client and review the program detail page. There may be several and this provides the client the ability to choose the program that fits their particular needs.



## Searching 211Texas.org

Notice that in the search bar the term **Rent Payment** is changed to **Rent Payment Assistance**. This change is because the search term in the database is actually Rent Payment Assistance and it has Rent Payment as one of its keywords tags.

Enter Keywords below and Filter by location

Rent Payment Assistance

Search

[More Search Filters](#)

MAP VIEW | [LIST VIEW](#) Search Results (Found 24)

**A Program: Basic Needs Assistance**  
**Agency: South Central Alliance of Churches**

Provides emergency assistance to eligible households with following basic needs depending on availab ...

[www.fwscac.org](http://www.fwscac.org)

Main Phone: 817-923-0486

**B Program: Forward Home Homeless Prevention Veteran Assistance Program**

**Agency: Community Action Partners Fort Worth Neighborhood Services (CAP)**

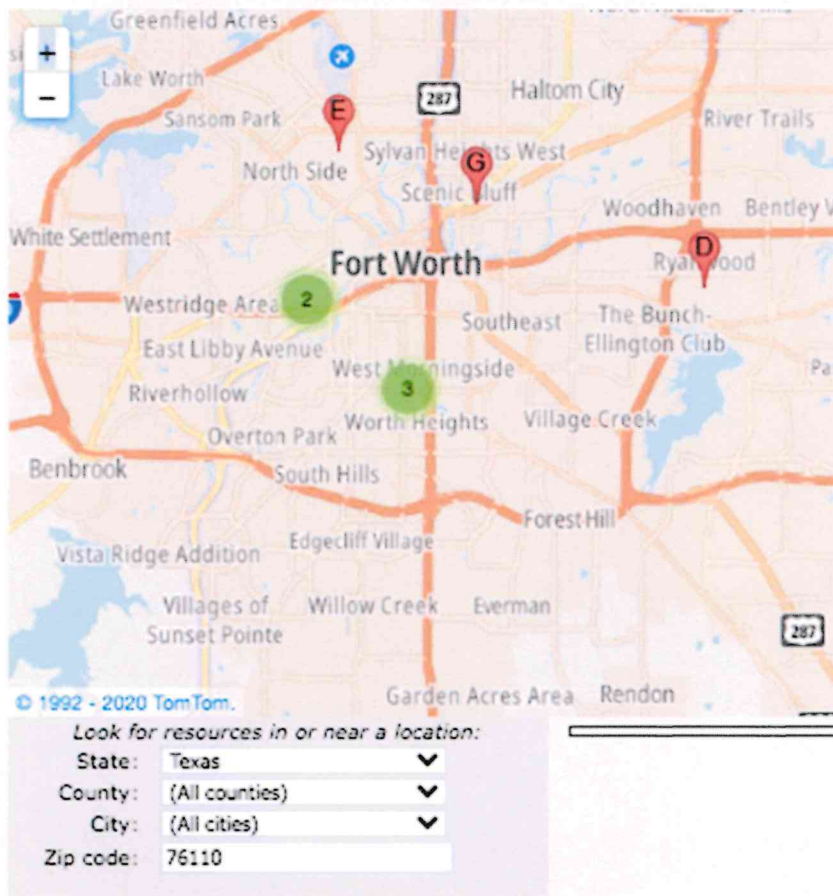
Provides one-time payments for rent, mortgage and utilities (water, electric and gas) to prevent Tex ...

[www.fortworthtexas.gov/cap](http://www.fortworthtexas.gov/cap)

Appointment Line: 817-392-5790

**Program: Rent and Water Assistance**  
**Agency: Community Action Partners Fort Worth Neighborhood Services (CAP)**

Provides rental assistance based on funding availability. Amount of assistance will not exceed the a ...



**Final Note:** Resources are now being reviewed and updated as needed or at a minimum, every 6 months. However, we encourage any feedback that information may need to be updated. In addition, new programs are added and programs no longer with funds are inactivated. Please check the database as needed and do not rely solely on what was in the database yesterday.

We prefer to have emails if you notice anything incorrect, but either email or submitting on-line will get to us.

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[unitedwayhouston.org](http://unitedwayhouston.org)



2-1-1 Texas/United Way HELPLINE provides free and confidential information and referral services to those in need, 365 days a year, 24 hours a day.

2-1-1 Texas/United Way HELPLINE specialists have information about virtually every community resource you can imagine and can provide help in 150 languages. Referrals are based on the most comprehensive database of social services in the state.

You do not need to face your problems alone. HELPLINE specialists are always available to listen and to provide the information that will guide you through life's challenges.

**Community resource information includes:**

- Basic Needs
- Senior Services
- Veterans Services
- Child Care
- Employment Services
- Health Care
- Legal Services
- Disaster Resources

If you need help, dial 2-1-1 or 1-877-541-7905. Community resource information is also available online at [www.211texas.org](http://www.211texas.org).

**2-1-1 TEXAS/UNITED WAY HELPLINE**

**Need help? Dial 2-1-1 (Alternate number 1.877.541.7905)**

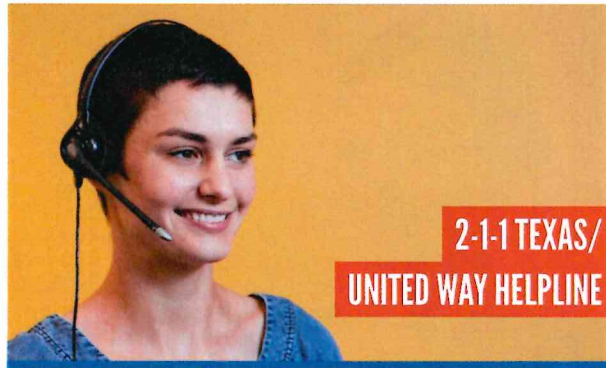
A free helpline operated by United Way of Greater Houston,  
24 hours a day, 7 days a week in many languages.



[www.211texas.org](http://www.211texas.org)



[unitedwayhouston.org](http://unitedwayhouston.org)



2-1-1 Texas / United Way HELPLINE brinda información gratuita y servicios de referencias confidenciales para aquellos que lo necesitan. 2-1-1 está disponible 24 horas del día los 365 días del año. El personal cuenta con Información sobre prácticamente todos los servicios sociales y tiene la capacidad de contestar llamadas en más de 150 idiomas. Las referencias se encuentran en la base de datos de servicios sociales más completa en el estado.

No necesita enfrentar sus problemas solo. Los especialistas de la línea de ayuda 2-1-1 siempre están disponibles para escuchar y darle información que lo guiará a través del desafíos de la vida.

**La Información de recursos en la comunidad incluye:**

- Necesidades básicas
- Servicios para personas de la tercera edad
- Servicios para veteranos
- Cuidado de niños
- Servicios de empleo
- Servicios médicos
- Servicios legales
- Recursos después de desastres

**2-1-1 TEXAS/UNITED WAY HELPLINE**

Si necesita ayuda, llame al 2-1-1 o al 1-877-541-7905.

La información de recursos comunitarios también está disponible en línea en [www.211texas.org](http://www.211texas.org).

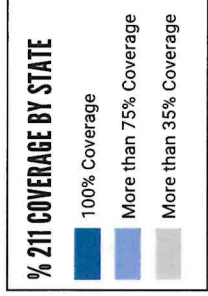
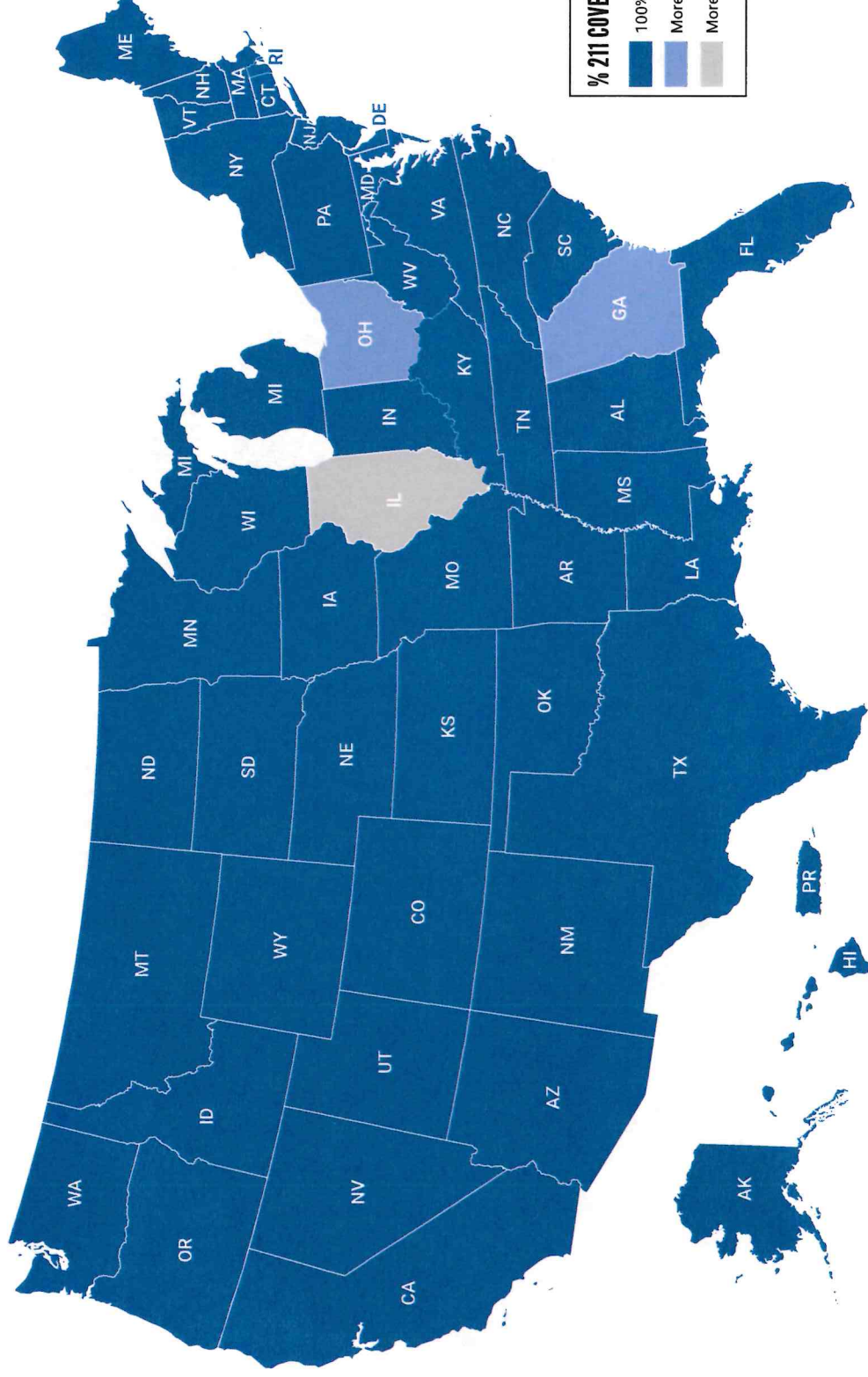


[www.211texas.org](http://www.211texas.org)



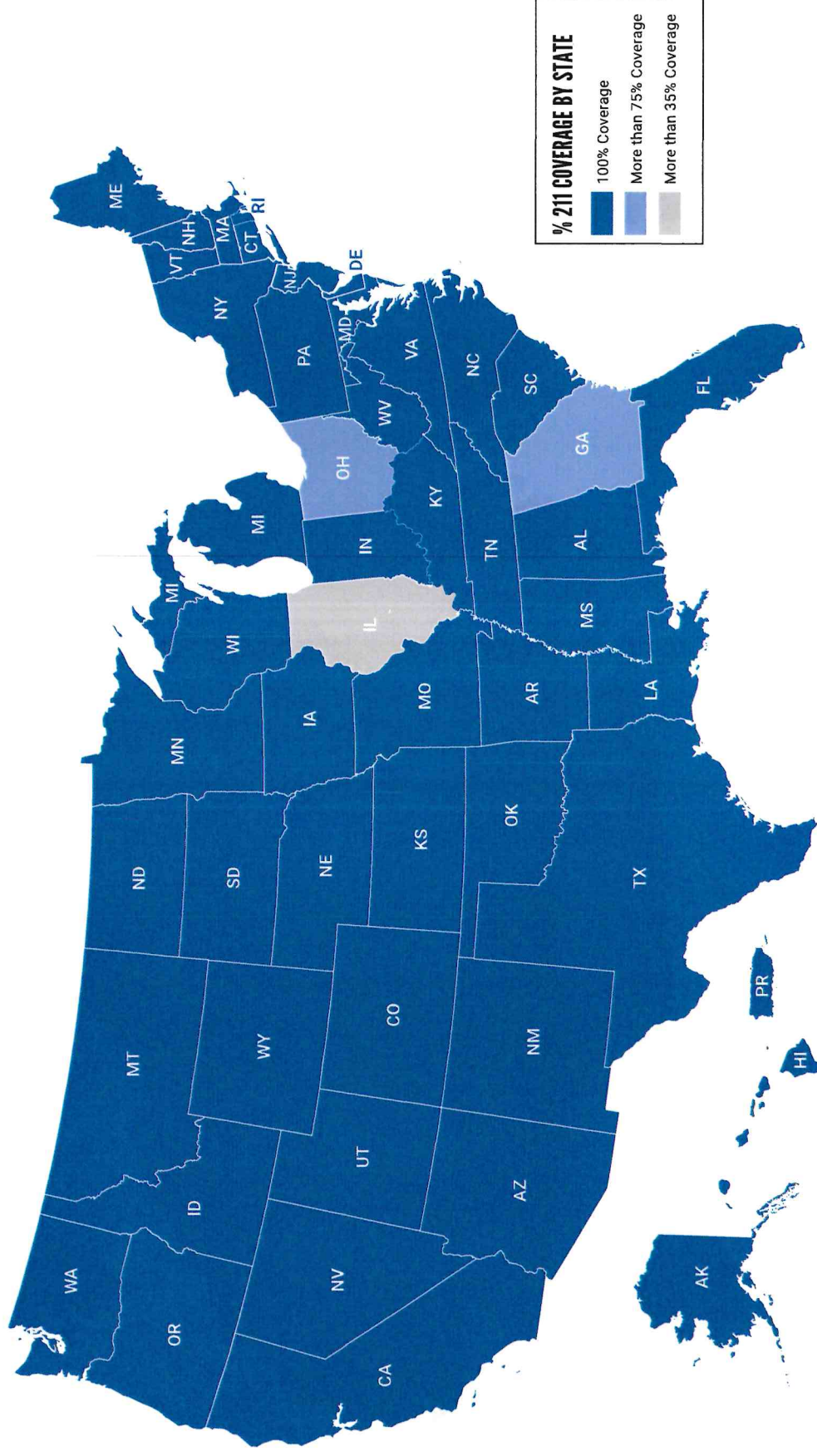
# 96% OVERALL COVERAGE

% of Population Covered\* by 211 in Each State



# 96% OVERALL COVERAGE

% of Population Covered\* by 211 in Each State



**% 211 COVERAGE BY STATE**

- 100% Coverage
- More than 75% Coverage
- More than 35% Coverage